

# Guidance notes for Professionals to complete Online Early Help Assessment (EHA)

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#### 1. Introduction

In Brent, we want to make it as simple as possible for professionals to make referrals to Children and Young People's (CYP) services, to help ensure that families get the right help, at the right time and as quickly as possible.

To help us do this, the Early Help Assessment (EHA) is a risk-based assessment process which is being used across all CYP services to help families achieve positive outcomes. In order to intervene at the earliest point, and target help and support in a way that makes a difference to the lives of families, a good quality assessment and action plan are required. The EHA is part of Brent's strategy to provide help to families at the earliest point of identification, and to reduce the need for more costly specialist or statutory service interventions at a later stage.

The EHA provides a common approach, common language and a holistic assessment of the family's needs, which is meaningful to the family because they have been supported to tell their story and they will work in partnership with professionals to help achieve their goals.

Professionals completing the EHA must complete the online EHA, link to the online EHA is available on our website (link below). Further training information is also available on the website.

visit our webpage (getting an Early Help Assessment) on Brent.gov.uk

https://www.brent.gov.uk/services-for-residents/children-and-family-support/early-help-and-support-available/getting-an-early-help-assessment/

#### 2. Principles underpinning a good assessment

A good quality assessment provides a holistic analysis of the family's strengths and needs, and is also:

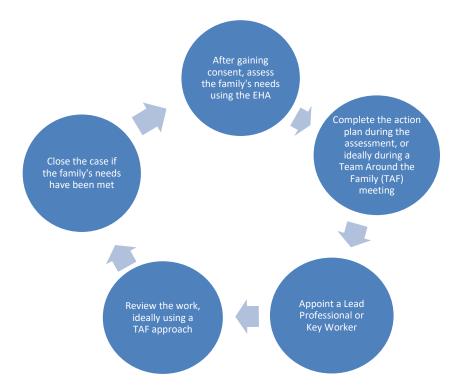
- Accurate The assessment provides an accurate representation of the strengths and needs of the family
- Clear The assessment is concise and understandable by all those involved, particularly the family and any professionals who may be involved or who take responsibility for the case at a later stage
- Inclusive The assessment represents the views and opinions of the children/young people and their parents/carers
- **Promotes equal opportunities** The assessment is not biased, and gives positive expression to the opinions and experiences of the family without prejudice or discrimination
- Authentic The assessment is an accurate and evidence-based record of the discussion
- **Professional** The assessment is non-judgemental and follows organisational codes of practice for recording/writing public documents



- Solution-focused The assessment focuses on what the family wants to achieve
- **Systemic** The assessment focuses on the various systems within which the children or young people operate (home, setting/school, community, etc)
- **Practical** The assessment clearly identifies the strengths and needs of the family, and there is an appropriate action plan to address those needs, as well as information on what could happen if no action is taken
- Culturally sensitive The assessment is sensitive to the diverse ethnic, cultural and religious mix of Brent's families

#### 3. The EHA process

The process begins by gaining consent from the parents/carers of the children and young people you are referring.





#### 4. How to complete Online EHA

The below link will take you to the online EHA form, which is a web-based form, and on Brent's Mosaic portal.

https://brentportal.brent.gov.uk/s4s/FormDetails/FillForm?formId=130

Mosaic Portal		
	Login to your account / Not a member? Sign up here	<b>ℳ</b> My dashboard

# Online Early Help Assessment

Online Early Help Assessment Form

NB- you will be required to complete the online EHA in real time; this means the form cannot be saved and completed later.

#### 4.1 Details of Child(ren) and Family

Record the details of each unborn baby, child and/or young person aged 0-18 being assessed or referred, and include their siblings' details. Where known, please include the following:

- DoB Date of Birth
- UPN Unique Pupil Number
- NHS No National Health Service Number
- SEND Special Education Need and/or Disability
- Young Carer\* if there are any young carers in the family

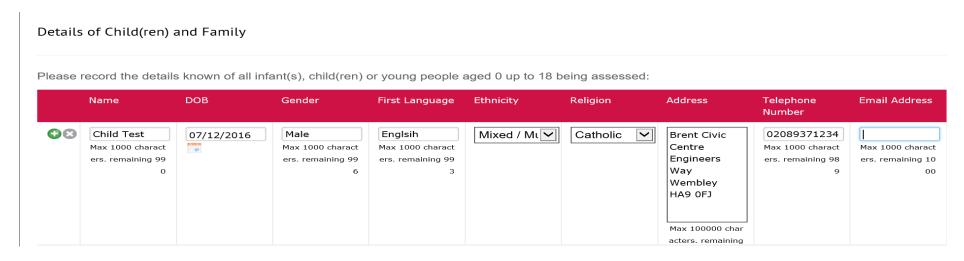
<sup>\*</sup>A young carer is a child or young person aged under 18 who provides regular and on-going care and emotional support to a family member who is physically or mentally ill, disabled, or who misuses substances.



Record the details, where known, of each parent/carer and any significant others involved with the unborn baby, child or young person. Include details of who has parental responsibility for the unborn baby, child or young person and if a significant other is included, record what their relationship is to the unborn baby, child or young person.

Record details of the family's first language and the family's immigration status. Please include other relevant information, for example:

- Do the family require an interpreter or signer?
- Are there any risk factors that need to be considered before a home visit is made? A copy of the EHA will be shared with the family and other professionals once it is completed, so please be sensitive as to how this information is recorded



#### Further Details

	Name	Nationality	UPN	NHS No	SEND	Child / Young Person is a carer
<b>G</b>	Child Test Max 1000 characters. remai	British Max 1000 characters. remai	123456 Max 1000 characters. remai	12345678 Max 1000 characters, remai	ADHD Max 1000 characters, remai	No 🔽
	ning 990	ning 993	ning 994	ning 992	ning 996	





To add additional siblings you will need to click the green plus icon to be able to add another sibling.

Please record the details known of each Parent(s) and/or Carer(s) and significant other:

	Full Name	DOB	PR	Address	Ethnicity	Religion	Relationship to child (ren)
⊕⊗	Mrs Adult Test Max 1000 characters. r emaining 986	17/10/1990	Yes Max 1000 characters. r emaining 997	Brent Civic Centre Engineers Way Wembley HA9 0FJ	Mixed / Multiple	Catholic	Mother  Max 1000 characters. r  emaining 994
				Max 100000 character s. remaining 99949			
⊕⊗	Mr Adult Test  Max 1000 characters. r  emaining 987	22/10/1987	Yes Max 1000 characters. r emaining 997	Brent Civic Centre Engineers Way Wembley HA9 0FJ	White	Greek Orthodo:✓	Father  Max 1000 characters. r  emaining 994
				Max 100000 character s. remaining 99949			

Give details of special needs within the family, including any communication difficulties that may affect carrying out the assessment and what action will be taken to address this

Child Test has ADHD - There is no information of any communication difficulties that will affect carrying out this assessment

Max 100000 characters. remaining 99875



Any information regarding legal status / immigration status	
Family born and raised in the UK	
Max 100000 characters. remaining 99	968

After completion of page 1, click next to go to page 2.

#### 4.2 Information about the assessment

For referral source you need identify your agency from the list provided. Include details of when the assessment took place, and which professionals and family members engaged with the assessment.





Professionals who took part in the Assessment

Brent Primary School

Brent Road Wembley HA9 OPP

# Guide for Professionals to complete Online Early Help Assessment

Mrs Campbell - Deputy Headteacher	
Max 100000 characters. remaining 99967	
Family members who engaged with the Assessment	
Child Test	
Mrs Adult Test	
Mr Adult Test	
Max 100000 characters, remaining 99961	
100-06-1106-9-	
4.3 Contact details	
lease add your own contact details here, as you are the Referrer / Asse	essor.
Referrer Details	
Name	
Mrs Campbell	
Max 100000 characters. remaining 99988	
Agency / relationship to child / young person	
Deputy Headteacher - Brent Primary School	
Max 100000 characters, remaining 99959	
Address	

Max 100000 characters. remaining 99953



02089002288  Max 100000 characters. remaining 99989	
Max 100000 characters. remaining 99989	
Fax	
N/A	
Max 100000 characters. remaining 99997	
Email	
donna.campbell@brent.sch.uk	
Max 100000 characters. remaining 99973	
Does the person making contact wish to remain anonymous?	
○ Yes	
● No	
O Not Specified	
or Early Help services you will need to select 'Request for services'.	
The Early Field Services you will freed to select intequest for services.	
Reason for contact *	
Request for services	

In the below 'Details of contact' section you need to specify the main reason your making the referral.

I would be grateful if someone could assess this family for support. I spoke to mum who is very concerned about CT recent behaviour. CT has been expressing a lot of anger and frustration, which he tends to take out on family members at home. He lives with his mum, dad and younger sister who is 7 years old.

Max 100000 characters. remaining 99686



Consent should have been gained from the parents/carers of the children and/or young people you are supporting **before** completing the EHA. There are exceptions when consent is not required, for example, if there are safeguarding concerns for a child or young person's welfare.

Parent(s) / carer(s) are aware of the contact?	*
Yes	
○ No	
○ Unknown / NA	

#### 4.4 Working with Families Criteria

To be eligible for Early Help services you need to meet the 'Working with Families' criteria. For the family to qualify they have to meet a minimum 2 out of the 6 criteria. For each criteria you need to answer Yes or No, if you answer Yes then you need to provide further details as shown below. The criteria can be found in the appendices.

To help identify families for the Working with Families (WwF) project, if known please indicate if the family meets any of the criteria below
Crime or Anti-social behaviour
Parents and children involved in crime or anti-social behaviour *
○ Yes
No



Range of Health problems							
Parents and children with a range of health problems *							
Yes							
O No							
Please elaborate (in bullet points) about the family issues and support needed to change and improve their lives							
Parents would like strategies in managing CT's behaviour							
when he is non-responsive to parental guidance, as well as							
how to cope with the transitioning in age and development							
and understanding the difference of when behaviours are							
related to ADHD. The impact of this would be overall, less							

#### 4.5 Assessment on Child/Young Persons needs

**Background Information** 

Accurately assessing the strengths and needs of the family is important in deciding which services need to be involved. We understand that you may not be able to complete all sections of the form in full, however you are encouraged to complete all sections as fully as possible, based on your professional knowledge of the family. One aim of the EHA is to avoid the need for families to keep retelling their story, so the more information you can include at this stage the better, as this will save time further down the line.

# Background Information / History of Family \* This is the first time the family are known to Brent services. CT and younger sister was born and raised in London, Islington. CT reports to have a happy but strict upbringing in his childhood. Parents have been in a relationship for over twenty years. CT was diagnosed with mild ADHD in 2017 - Currently not



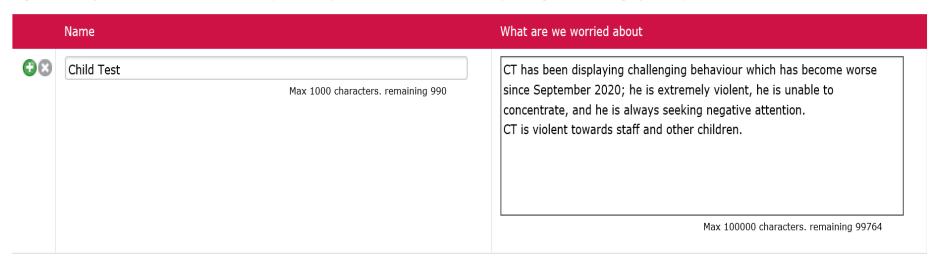
The assessment follows the Signs of Safety approach and explores:

- What's working well? Family strengths, Safety in the family
- What are we worried about? What is happening now, Past worries, Other factors to consider
- What needs to happen? Next steps, Well-being goals

Consider each of the assessment areas from the whole family's perspective, starting with the strengths and then concentrating on the presenting issues/concerns. Wherever possible, base comments on evidence, not just opinion and indicate what the evidence is.

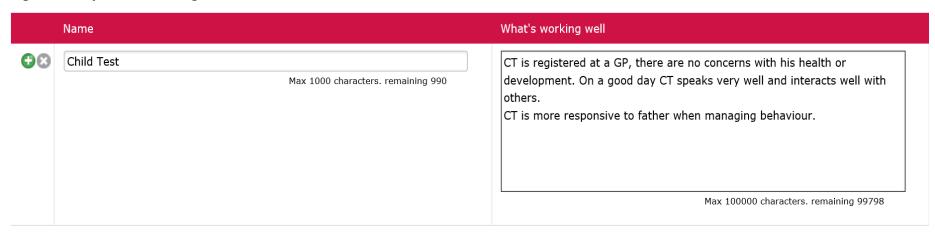
#### Signs of Safety

Signs of Safety - What are we worried about (Consider past harm, current harm, complicating factors and grey areas) \*

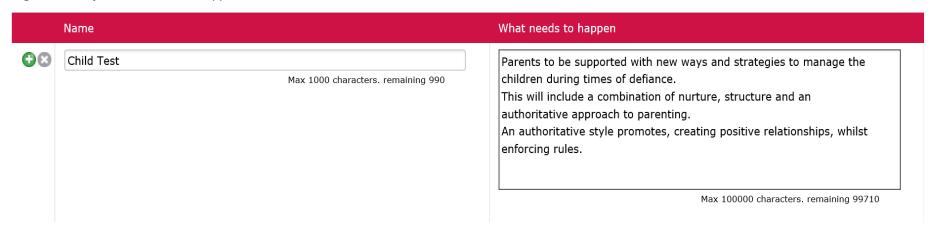




Signs of Safety - What's working well \*



Signs of Safety - What needs to happen





#### Parent's / Carer capacity to respond

Please include any information related to parents/carers evidencing strengths (what's working well) and worries (what are we worried about). Please also consider the following: health, income, support network, housing, ability to meet basic needs, describing relationship with the child/YP.

Health: The family are registered with GP.
CT has mild ADHD and does not medicate for the condition.
The children have regular optician and
dental checks. All immunisations are up to date
Income: Father is in full time employment. Mother is a part
time administrator but is currently on leave due to the

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Child/Family Identity - Incorporating culture and diversity \*

The family are white British.

Children are very aware of their roots and family background and mum ensures that they visit family on a regular basis.

Max 100000 characters. remaining 99850



#### 4.6 Services already involved with the family

Record the details of other services already involved with the family, particularly involvement with schools, health and social care.

Please identify all services that are involved with any member of the family

Services involved

	Name	Role	Agency	If other, please specify	Telephone	Email address	Address	Who do they Support
<b>©</b> 3	Dr Smith  Max 10000 characte rs. remaining 9992	GP Max 10000 characte rs. remaining 9998	Health – GP	Max 10000 characte rs. remaining 10000	02089002828 Max 1000 character s. remaining 989	GP@Surgery.co. Max 1000 character s. remaining 984	GP Surgery Wembley HA98UJ  Max 100000 charact ers. remaining 9997	CT and all family with health concerns

#### 4.7 Plan

There should be a clear link between the assessment information gathered, the family's goals, and the Action Plan. It should also be clear which family member each action applies to, who is going to complete the action and by when. The family need to be fully involved in designing their Action Plan and the actions need to be SMART:

- Specific
- Measurable
- Achievable
- Relevant
- Time-bound

It is good practice – and a way of empowering a family – to give actions to individual family members. The purpose of the EHA is not to make a family dependent on a professional and/or a service intervention; it is to empower family members to achieve positive outcomes for themselves.

The 'identified need' is linked to the 'Working with Families criteria', select a criteria and create a goal and action with the family.



Please complete this section if you are using the EHA to create an Action Plan to support a family



The review date is scheduled for 3 months so select a date 3 months from the assessment date.

Action Plan/Team Around the Family (TAF) review date

01/03/2021

#### 4.8 Views on assessment

It is essential that the voice of the child is captured during the assessment, even if the child is aged under 5 or non-verbal. There are a number of tools to help you to capture the voice of the child and examples of these are available on our website. It is also important to record the parents/carers' views of the assessment.

Other related information for this assessment

Voice of the child

CT interests are football which he plays at school and describes being a team player as a striker or goalkeeper. CT supports Tottenham. CT likes to watch Teen Titans on television and also likes gaming.



Voice of the Mother

The lockdown process has been very frustrating for everyone at home

CT had frequent activities such as swimming, martial art classes, football and choir practice. This routine enabled things to be easier and better management of CT and behaviour - Mother says there

Max 100000 characters. remaining 99618

Voice of the Father

Father is in agreement that isolation has impacted on behaviour as the children during lockdown did not have their outlets to express, be stimulated or let off steam. father says he is seriously giving up work and taking on the parenting role - spending time with the children during lockdown has been positive for CT and highlighted

Max 100000 characters. remaining 99430

Views of other professionals involved

CT is able to focus in class. The fact that he has a diagnosis of ADHD is not affecting his ability to remain focused and on task in the classroom. His class teacher does have concerns of his recent behaviour since being back to school after lockdown.

Max 100000 characters, remaining 99749



#### 4.9 Analysis

The scaling question/s are intended to highlight your concerns as the professional completing the assessment and the family's engagement with their concerns. The concern needs to be phrased in a question which indicates the best and worst case scenario, and requires you to define the concern numerically.

Completing the scale will provide a picture of where the family are at the time of the assessment, and will help to ensure that the action plan and interventions are relevant to the family's needs. Examples of scaling question/s are contained in Appendices.

#### Scaling question(s) Scaling question/s Safety Scale (0 is least safe and 10 is most safe) Name Question 10 being CT relationship has improved Child Test with the family and he is no longer hitting his $\circ$ Max 10000 characters. remaining 9990 mother or brother and causing them physical harm. $\circ$ 1 0 being CT continues to hit and kick his mum and sister and the relationship between $\bigcirc$ 2 them is worse О з Max 100000 characters, remaining 99765 $\bigcirc$ 4 5 0 6 $\circ$ 7



#### 4.10 Consent for information sharing and storage

When you help parents/carers to understand the purpose and benefits of the EHA, it becomes easier to gain their consent to share information with the relevant agencies that need to be involved. Sharing information also prevents families from having to repeat their stories to different professionals before receiving support.

Sharing Information Consent
I understand the information that is recorded on this form will be stored and shared for the purpose of providing services to *
An infant, child or young person for who I am a parent/carer
I have had the reasons for sharing information explained to me and I understand those reasons. I agree to the sharing of information, other than with those services and/or professionals detailed below *
• Yes



You are providing your information to the Early Help Service, Brent Council; contact details eha@brent.gov.uk. The Council's Data Protection Officer can be contacted via dpo@brent.gov.uk, or 020 937 1402. Your information is collected for the purpose of providing a service to your family, as required to fulfil the council's duties under the legislation "Working Together to Safeguard Children". Your information will only be shared with agencies you agree to work with. The information shall be retained until your youngest child is 25 years old unless the Council is required to retain it for statutory reasons. Your information will be processed in adherence to your legal rights, including but not limited to the right to withdraw consent, right to copies of your information and right to be forgotten. If you have a concern about the way we are collecting or using your information, we request that you raise your concern with the council's Data Protection Officer in the first instance. Alternatively, you can contact the Information Commissioner's Office by visiting https://ico.org.uk/concerns/. Further details on how we use your information can be found at www.brent.gov.uk/privacy.

Information should not be shared with the	services and/or professionals detailed below *
N/A	
	Max 100000 characters, remaining 99997
Parent/ Carer Signature	
Name *	
Mrs Adult Test	Max 100000 characters. remaining 99986
Date agreed and authorised *	
14/12/2020	
Previous Finish	

Please ensure you click 'Finish' to complete the EHA form.



You will see the below page which will be a summary of your answers. To keep a record and to also provide a copy for the family it's strongly advised you print the answers.

NB: The EHA form will be submitted when you click 'close'. Please remember to print before you click 'close'

Mosaic Portal

<u>Login to your account</u> / Not a member? <u>Sign up here</u> My dashboard

Close Print

# Online Early Help Assessment

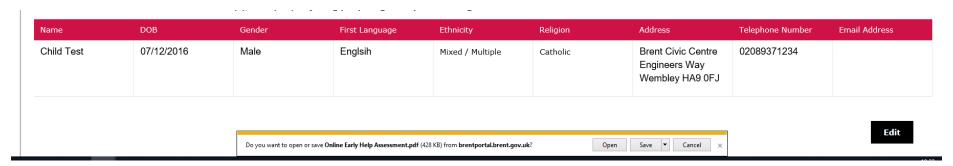
Online Early Help Assessment Form

Thank you for completing the online Early Help Assessment (EHA) form, if you have any further queries please contact Early Help Team on 020 8937 2711.

Your ans	wers							
Please record the	e details known of all ir	nfant(s), child(ren) o	r young people aged 0 up	to 18 being assessed	Religion	Address	Telephone Number	Email Address
Child Test	07/12/2016	Male	Englsih	Mixed / Multiple	Catholic	Brent Civic Centre Engineers Way Wembley HA9 0FJ	02089371234	2.1.2.1.1.2.1.0.50



When you click 'print' you will either get the below message or a PDF copy in the bottom left hand corner.



<u>PLEASE NOTE</u>: AS STATED AT THE BEGINNING OF THE GUIDANCE NOTES YOU WILL NOT BE ABLE TO SAVE OR COMPLETE AT A LATER STAGE, THIS FORM HAS TO BE COMPLETED IN REAL TIME.

WHEN YOU CLICK <u>'CLOSE'</u> THE FORM WILL BE SENT TO OUR MOSAIC SYSTEM. <u>YOU WON'T RECEIVE A REFERENCE NUMBER</u> BUT YOU CAN CALL OUR EARLY HELP TEAM ON 0208 9372711 AND CHECK IF THE FORM WAS RECEIVED.

#### 5. What happens next?

You will be contacted by someone from the team within 5 working days following the submission of your EHA to confirm the next steps.



#### **APPENDICES**

#### **Working with Families Criteria**

# **Staying safe in the community:**

- 1. Parents and children involved in crime or anti-social behaviour
  - > A borough where we can all feel safe, secure, happy and healthy -
  - > Desired outcome Reduction in anti-social behaviour, the risk of harm and re-offending

No	Criteria
1a	A child/young person (10-18 years old) who has committed a proven offence in the previous 12 months.
1b	An adult who has committed a proven offence in the previous 12 months.
1c	An adult or child who has received an anti-social behaviour intervention in the last 12 months
1d	An adult prisoner who is less than 12 months from his/her release date and will have parenting responsibilities on release
1e	An adult who is currently subject to licence or supervision in the community, following release from prison, and has
	parenting responsibilities
1f	An adult currently serving a community order or suspended sentence, who has parenting responsibilities
1g	An adult or child involved in a gang; county lines linked crime and exploitation; and/or serious violence (including offensive
	weapon crime such as knife crime, gun crime and robbery) in the last 12 months (either as a victim or a perpetrator)
1h	Adults or children referred by professionals because their potential to offend crime problem or offending behaviour is of
	equivalent concern to the indicators above, for instance where family members are at risk of radicalisation.

#### Getting a good education and skills for life:

- 2. Children who have not been attending school regularly
  - > Every opportunity to succeed -
  - > Desired outcome raise the attainment of particular groups and narrow the gap with their peers, children at risk of being permanently excluded from school.

No	Criteria
2a	A child who has less than 90% attendance (excluding authorised absence and statutory exceptions) across the last 3
	consecutive terms.



2b	A child who has received at least 3 fixed term exclusions:		
	<ul> <li>A child at primary school who has had at least 5 school days of fixed term exclusion;</li> </ul>		
	<ul> <li>A child of any age who has had at least 10 days of fixed term exclusion</li> </ul>		
	All in the last 3 consecutive terms		
2c	A child who is in alternative education provision to improve their behaviour.		
2d	A child who is neither registered with a school, nor being educated otherwise or a child who is attending an alternative		
	educational provision.		

# Improving children's life chances:

- 3. Children who need additional support, from the earliest years to adulthood
  - > A borough where we can all feel safe, secure, happy and healthy
  - > Desired outcome multi-agency partnership response for our most vulnerable adolescents ensures early identification and that the right interventions are in place at the right time.

No	Criteria		
3a	A child who has been identified as needing early help:-		
	Children accessing EH services via Early Help Assessment, including young carers		
	under 5's not taking up their nursery entitlement.		
3b	Child/young person who has been subject to statutory social work assessment; no longer in need of statutory intervention.		
3c	Child/young person who has been subject to a child in need plan.		
3d	A child/ young person who has been subject to a Child Protection Plan.		
3e	A child/young person who has been in care		
3f	Families where a child has been reported 'missing' to the Police		
3g	A child affected by parental conflict (NOT Domestic Abuse. See below section 5)		
3h	A child at risk or experiencing sexual exploitation		
3i	Child nominated by professionals as having problems of equivalent concern to the indicators above (including gang		
	affected)		



# **Improving living standards:**

- 4. Families experiencing or at risk of worklessness, homelessness or financial difficulties
  - > A Future Built For Everyone, An Economy Fit For All
  - > Desired outcome reduction in the number of families in temporary accommodation, increased number of families in work.

No	Criteria
4a	An adult in receipt of out of work benefits
	(ESA, IS, JSA, Severe Disablement Allowance)
	An adult who is claiming Universal Credit and subject to work-related conditions
4b	A child or young person (under 18) who is either at risk or becoming or is not in education, training or employment.
4c	A family with no recourse to public funds
4d	Families at risk of homelessness or living in accommodation which it is not reasonable for them to continue to occupy
4e	Parents and families nominated by professionals as being at significant risk of financial exclusion. This may include those with
	problematic / unmanageable levels and forms of debt including significant rent arrears
	and those experiencing in work poverty.
	(Latest government data on absolute poverty after housing costs is for 2017/18, where the poverty lines for each family were £400 per week for a couple with two children and £296 per week for a lone parent with two children)

# Staying safe in relationships

- 5. Families affected by domestic violence and abuse.
  - > A borough where we can all feel safe, secure, happy and healthy
  - > Desired outcome reduction in violent crime and re-offending

No	Criteria
5a	A young person (over 16 years) or adult, who has previously experienced and/or is currently experiencing and/or is at risk of
	domestic violence or abuse in an intimate partner relationship (see below for definition).



5b	A Child or young person (under 16) has been or is being impacted by witnessing Domestic Violence or Abuse in the last 12			
	months			
	NB. Physical chastisement of children is not domestic abuse.			
5c	A young person or adult who is a perpetrator of domestic violence or abuse, where there is a child residing in the household.			
5d	The family has been subject to a police call out for at least one domestic incident (relating to any of below), in the last 12 months			
	(young person over 16 years)			
	NB. domestic abuse includes emotional, sexual, financial, verbal, physical abuse or Harassment/stalking, FGM, Forced			
	marriage, Honour based, coercion and control			

# Living well, improving physical and mental health and wellbeing

- 6. Parents and children with a range of health problems
  - > A borough where we can all feel safe, secure, happy and healthy
  - > Support our most vulnerable families, enabling them to choose and control the services they receive, to remain independent and lead active lives

No	Criteria
6a	An adult with a mental health problem (mild, moderate or severe), who has parenting responsibilities, or is an expectant parent
6b	A child/young person with mental health problems (mild, moderate or severe)
6c	An adult with a drug and / or alcohol problem who has parenting responsibilities, or is an expectant parent
6d	A young person with a drug and/or alcohol problem.
6e	Parent, expectant parent, children, or young people with an identified medical, health, life-limiting condition or learning need,
	which impacts on their daily life.
6f	Family in receipt of additional support via their Health Visitor, ie. MECSH, Universal Plus or Universal partnership Plus
6g	Adults with parenting responsibilities or children who are referred by professionals as having health issues such as
	developmental delay, obesity, speech delay or immunisations not up to date.



#### **APPENDICES**

#### Sample scaling questions

#### 0 being 'very high 'and 10 being 'minimal'

#### Scaling question:

With 0 being Kevin having high concerns with emotional health and stability, not seeing his father consistently, lashing out at friends daily, crying daily over small things, not attending any after school activities and 10 being that Kevin has good emotional health and stability where there is set times for him to see his father and his father turns up, he attends regular after school clubs and he does not lash out at any friends or peers when he is upset, Where would you rate this concern??

On a scale of 0-10; where 0 is where every time Dad has contact with Farzana (Saturday contact) Farzana sees you both arguing, shouting and saying not nice things about each other and she is really worried telling school about her fears and 10 is where Farzana has contact with Dad and sees both of you listening and talking to each other about what is best for her happiness. Where would you rate this concern??

On a scale of 0 to 10 where 0 means that you feel that you and your children are not safe because of your ex-partner Simon, you feel he will find where you and your children are living and you are worried about further domestic abuse incidents from taking place. Where 10 means that you feel that you and your children are safe from Simon, you are not worried about him finding out where you live and you are not worried about further incident of domestic abuse.

On a scale from 0 to 10 where 0 means that Caitlin is not engaging in services to support her with her learning difficulties as well as behavioural issues, she is not making any efforts to make positive changes and is at risk of being permanently excluded from School. Where 10 means that Caitlin is engaging with services to support her with her learning difficulties and behaviour, she is and continues to make positive changes and is not at risk of being permanently excluded from School.